

How has early talent recruitment changed post Covid 19

July 2021





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Agenda

Introduction and welcome – James Austen, Cohesion

Covid's impact on 16 – 25 year olds – Becky Hopwood, UCAS

Samworth Brothers' approach to early talent recruitment during Covid – Victoria Curtis, Samworth Brothers

Online assessment centres – Tom Stroud, Tazio

How has early talent recruitment changed post Covid 19

UCAS Media

Rebecca Hopwood Head of Sales, UCAS



UCAS aims to be the go-to place for all post-secondary options and enable students to navigate apprenticeship opportunities side by side with undergraduate courses.

Clare Marchant, UCAS Chief Executive



Security marking: **PUBLIC**





Covid has impacted availability and opportunity

UCAS Media



58% of graduates said Covid

impacted what they chose to do after graduation

Security marking reer Survey, Belt & Bullet May 2021

07 July 2021

Graduates cited lack of roles as the primary reason

'Graduate schemes and internships I was going to apply for were no longer running' 'It made finding graduate jobs harder, so I am still working part time and am putting plans to move into industry on hold for the year'

'I was unable to secure any internships and unable to go travelling'

Security marking reer Bury, Bell & Guates, May 2021 - free text

07 July 2021

UC\S Media



change

Security marking inalist Purey, third year Students, June 2021 - interim results

07 July 2021

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What caused their plans to change?

'Didn't enjoy online learning during COVID, put me off doing my LPC so unlikely to persue [sic] a career in law'

'The Covid 19 pandemic has currently decimated the industry I would like to go into'

'My plan was to do a master's degree but due to the Covid-19 pandemic I am now forced to get a job to combat financial issues' 'COVID has meant that more industries are looking to work remotely, which potentially opens up more possibilities'

'I would've liked to have started working after my undergraduate degree, but due to limitations caused by COVID-19 it was best to do a masters'

Security marking inalist Burley, third year Students, June 2021

07 July 2021





Security marking: Pues Bal year Students 2019, 2020, 2021

07 July 2021



And they've been resolute throughout

80%

Are your plans the same after graduating as they were before you started uni?



Security marking inalist Puters Bal year Students 2019, 2020, 2021

07 July 2021

Healthcare one of most popular sectors of interest

2021	Creative arts & design	Healthcare	Business, consulting & management	Teaching	Media & internet
	27%	25%	19%	19%	19%
2020	Healthcare	Creative arts & design	Business, consulting & management	Teaching	Accountancy, banking & finance
	24%	22 %	14%	14%	13%

Security marking May 2021 BLIC Security May 2

Training & development and long term career prospects/job security are most important





Security mark Graduate and final year surveys, May 2021 – new Q for 2021

07 July 2021

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Research is starting earlier



Security marking inalist Puters Bial year Students 2019, 2020, 2021

07 July 2021





What else we have learnt from our surveys

Interest in apprenticeships is increasing, but opportunities have been declining



Over ¹/₂ of students interested in applying for uni in 2022 also registered an interest in apprenticeships

In Sept 2020, **54%** of SMEs (and **46%** of large employers) felt unable to commit to apprenticeships in the immediate future

In 2019/20, the number of apprenticeship starts **fell** in **every** enterprise size band compared to 2018/19

Weighted responses from a UCAS survey to applicants, February 2021 (1,165 responses) Open University survey, September 2020, 1000 respondents

And it's hard to get information



UC\S

Media



Weighted responses from a UCAS survey to applicants, February 2021 (1,165 responses)

2 in 5 students believe they would have made better choices with more I&A





60% of these students want the advice pre-GCSE/ National 5 Students who want more I&A are **three times more likely** to have a 'door closed' More likely to affect disadvantaged students Reputation continues to be an issue for apprenticeships

Only 8% of students surveyed associated apprenticeships with leading to a good job

And only 4% of students associate the word 'prestigious' with apprenticeships compared with 76% for a traditional university degree

UCAS

Career Finder: careerfinder.ucas.com



Career Finder offer gets 70k users per month, with over **50,000 registered 'apprenticeship seekers'** who have signed up to alerts Currently, Career Finder has over 600 registered employers who can post their available apprenticeships We have strategic relationships with the NHS and Amazing Apprenticeships that provide an API feed into our existing Career Finder service.





What does this mean for employers?

What students want from employers

Practical vs emotional needs at play

Facts

- Role: starting salary, detailed job description, typical day/tasks, specific skills gained etc
- Process: application process and timelines
- Requirements: qualifications/experience/skills/employer expectations

Benefits

- Future prospects and progression
- Examples of previous successful apprentices

'Do i need qualifications? What qualifications? What will be expected of me? Skills that may be useful Salary Perks How to contact them'

UCAS

Media

'For me seeing what they can offer in terms of benefits for employees is important as well as the chance to progress further into the company'

Security marking Gareers Survey, pre-applicant database, May 2021 – free text

What students want from employers

Practical vs emotional needs at play

Connections

- Social aspects of apprenticeships
- Making friends
- Experiences

Overall they are hungry for detail and reassurance

UCAS Media

'Any coronavirus restrictions. the average age of an apprentice in their organisation, to allow you to see if you would fit in with the dynamic'

'How many people they're taking on, and whether you would be working with other people your age or you'd be the only apprentice they're taking on.'

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Security markin Gareers survey, pre-applicant database, May 2021 – free text

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Earlier, broader and more personalised

- Almost 1 in 3 applicants receive no information about apprenticeships but over 50% are considering alongside University applications
- Learners want more information and advice that reflects all pathways but they expect personalisation
- Potential candidates want more reassurance and information on pastoral support, social and cultural aspects



Thank You

Rebecca Hopwood Head of Sales, UCAS r.hopwood@ucas.ac.uk





Early Careers post Covid-19

Samworth Brothers

QUALITY FOODS

7th July 2021

Samworth Brothers Overview

Samworth Brothers



Group Business

Brands

Enablers

Samworth Brothers



Samworth Brothers Values

Samworth Brothers

QUALITY FOODS

We are a family

We provide opportunities for all of our people to grow, improve their prospects and reach their full potential.

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We take pride

in our work and quality is our way of life. Our business is a force for good and we all play our part in doing things right.

We make things happen

There are no limits to what we can achieve together. We make profit to reinvest in a better future.

Early Careers

Samworth Brothers



Challenges

Samworth Brothers



Impact of Covid-19



2020	2021		
• 264 applications	• 300 applications (12% increase)		
88% attendance	 100% attendance 		
 13 offers accepted, 2 rejected 	 19 offers accepted, 2 rejected 		
all started	 3 retracted (replaced) 		
On-site Recruitment Day	 Virtual Recruitment Day 		

Recruitment

Samworth Brothers

QUALITY FOODS

20202021• Bakery tour• 'Inside the Factory' screening• Assessor Brief on criteria, etc• Assessor Brief on engagement, etc• Lunch with current Grads / IP's• Virtual lunch / concierge room• Identified first reserves• Identified all reserves

Candidate Priorities

Samworth Brothers



- Less focus on salary
- More focus on geography and WFH
- Interest in wellbeing and all round support on offer
- Increased awareness of Responsible Business (impact on people, planet, communities)
- Opportunity to make a difference

How we found it...

Samworth Brothers

QUALITY FOODS

Wins

- Time / cost efficient Recruitment Days
- Less paper and travel
 happier planet
- Geography advantage
- Cohesion!

Drawbacks

- Compromise on connection
- Lots more communication and preparation
- Nail-biting!

Samworth Brothers

For the future





- Opportunity to make a difference
- Enrich our programmes
- AlFround support
- Virtual or not...???



"OVERCOMING THE CHALLENGES OF MOVING YOUR CLASSROOM-BASED ASSESSMENTS ONLINE"

TOM STROUD, CEO

WHO IS TAZIO?



Over 10 years of experience



One of the first to launch a video interviewing platform

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Expanded to offer an AC scoring solution



Developed one of the very first virtual AC platforms



Roadmap: 360s and the future of work with skills ontologies



Our ultimate goal is to help people unleash their potential

ADVANTAGES OF VIRTUAL ASSESSMENT CENTRES



Assess anytime, anywhere



Fair and consistent process



More at ease at home



Automated scheduling



Reduced costs

Automated

feedback

reports



Secure documents



Less time required



Integrate with other platforms



Environme -ntally friendly

PERCEIVED DISADVANTAGES - PLEASE SHARE ANY OF YOUR OWN CONCERNS...



Requires specialist tech

Concerns over D&I bias

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Harder to score social interaction



lt's expensive



lt's impersonal



Can't offer physical tests

Quieter candidates will be overlooked



Assessors not digitally ready

HOW DO WE OVERCOME THEM?

Specialist tech



99% of 16-44-year-olds have relevant access

D&I concerns

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It's a fair and consistent process

Score social interaction



Use immersive, fun exercises

Expensive



It's more cost effective than classrooms Impersonal



Use lots of videos to convey culture

No physical tests



Can video themselves Quieter candidates overlooked



Provide familiarity and confidence

Assessors not digitally ready



Full training and hand-holding should be offered

WHICH EXERCISES BEST TRANSLATE INTO A VIRTUAL AC?



Combine exercises to add pressure

HOW ELSE ARE THEY ADAPTING IN THE VIRTUAL SPACE?









THANK YOU



